

## **P-04-567 A Fair Deal for Welsh Students**

### **Petition wording:**

We call upon the National Assembly for Wales to urge the Welsh government to address growing commercialisation and introduce an open and transparent system to scrutinise the standards of service to students and value for public money offered by the Higher Education sector in Wales, and to ensure changes in service levels are subject to public consultation. To include: 1. A Welsh student complaints process with compulsory compensation, greater transparency and accountability than the current English scheme. 2. The teaching aspect of Higher Education Institutions should be subject to similar standards and safeguards as schools and colleges. 3. Statutory regulation, the Quality Assurance Agency as a registered charity with no powers of intervention is no longer fit for purpose. 4. The Letter of Understanding between the Higher Education Funding Council for Wales to provide value for money should include public complaint via the Welsh Audit Office. 5. An effective Whistle Blower process.

**Petition raised by:** Trevor Mayes

**Date Petition first considered by Committee:** 17 June 2014

**Number of signatures :** 18